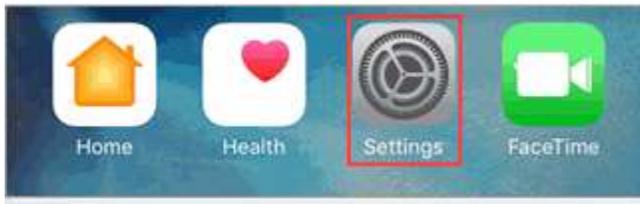


Email Client Setup: Apple iOS 11 and 13

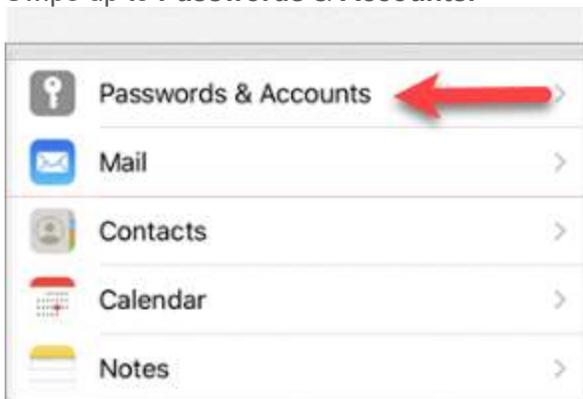
Setting up your email on Apple iOS 11 and 13?

You will need your incoming mail server, outgoing mail server, full email address, and your email password. The default settings are listed below.

1. Go to your phone **Settings**.



2. Swipe up to **Passwords & Accounts**.



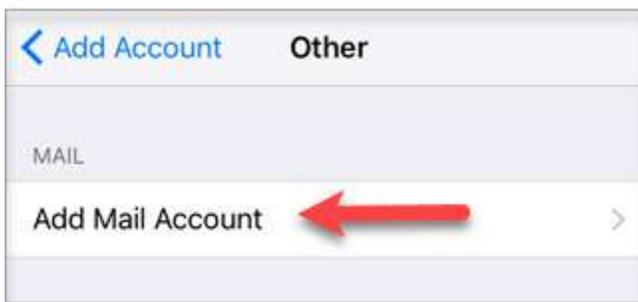
3. Tap **Add Account**.



4. Select **Other**.



5. Tap **Add Mail Account**.



6. Fill in the following information:
- **Name:** How you want your name to appear in emails (*example: Jane Test*)
 - **Email:** Your full mailbox address (*example: test@example.com*)
 - **Password:** Your mailbox password

- **Description:** Distinguishes this email connection from others you might have set up on your Apple device.

New Account	
Name	Jane Test
Email	test@example.com
Password	●●●●●●●●●●
Description	example email

7. Select **Next**.
8. Choose **POP** or **IMAP**. IMAP synchronizes the email on your phone with the contents of your account on the server, while POP simply downloads the inbox.
9. Fill in the following information depending on the protocol you chose in Step 9:

1. IMAP

- **Name:** The name to display on your email
- **Email:** Your full mailbox address
- **Description:** Distinguishes this email connection from others you might have set up on your Apple device.
- **Incoming Mail Server:** IMAP
- **Host Name:** imap.accountsupport.com
- **User Name:** Your full email address
- **Password:** Your email account password
- **Outgoing Mail Server (SMTP) Host Name:** smtp.accountsupport.com
- **User Name:** Your full email address

- **Password:** Your email account password

The screenshot shows the 'New Account' configuration screen. At the top, there are 'Cancel' and 'Save' buttons. Below them, the account type is set to 'IMAP' (highlighted with a red circle) instead of 'POP'. The account details are as follows:

Name	Jane Test
Email	test@example.com
Description	example mail
INCOMING MAIL SERVER	
Host Name	imap. [redacted] .com
User Name	test@example.com
Password	•••
OUTGOING MAIL SERVER	
Host Name	smtp [redacted] .com
User Name	test@example.com

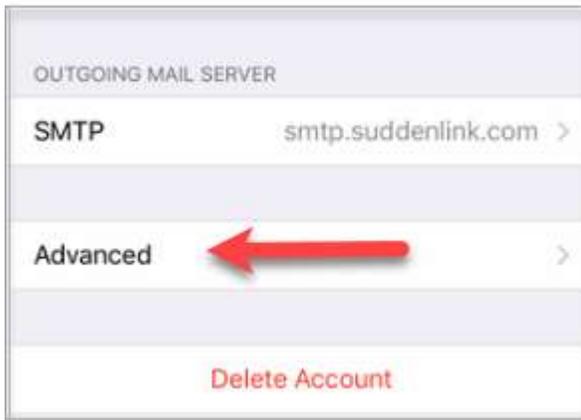
10. Tap **Save**.

11. Go back to Accounts and select the newly setup email to input the port numbers.

The screenshot shows the 'Accounts' list in an email client. The list includes:

- ACCOUNTS
- iCloud (iCloud Drive, Contacts, Calendars, Safari and 6 more...)
- Yahoo! (Mail, Contacts, Calendars, Reminders)
- example mail (selected with a red arrow)
- Mail
- Add Account

12. Swipe up and tap **Advanced**.



13. Fill in the following information:

- **Use SSL:** toggle the slide button to switch off SSL
- **Authentication:** Password
- **IMAP Server Port:** 993
- **POP Server Port:** 995
- **S/MIME:** Off



14. Go back to the previous page and tap **SMTP**.



15. Go to the **Outgoing Primary Server**.



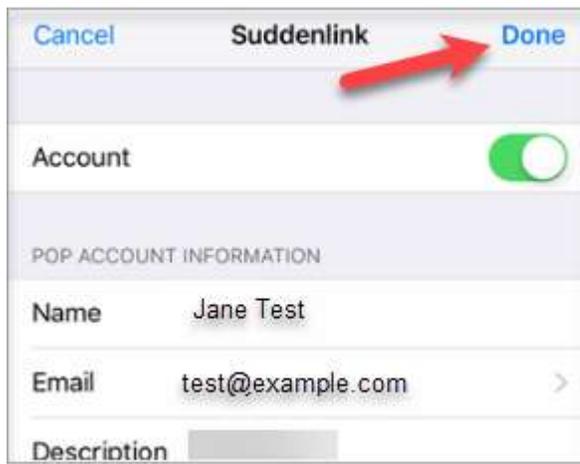
16. Fill in the following information:

- **Server:** On
- **Host Name:** smtp.accountsupport.com
- **User Name:** Your full email address
- **Password:** Your email account password
- **Use SSL:** Off
- **Authentication:** Password
- **Server Port:** 587



17. On the top right corner hit **Done**.

18. Go back to the email account settings page and tap **Done**.



19. Select **Continue** if you get a message stating that the server identity could not be verified.
20. The email setup for your Apple Device is now complete. You can view your messages through your device's *Mail* app.