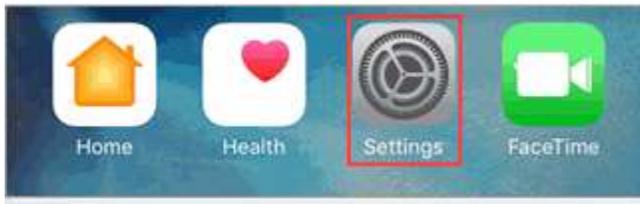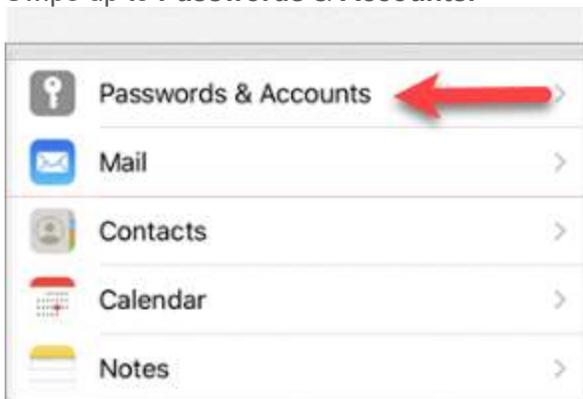# Email Client Setup: Apple iOS 11 and 13

Setting up your email on Apple iOS 11 and 13?

You will need your incoming mail server, outgoing mail server, full email address, and your email password. The default settings are listed below.

1. Go to your phone **Settings**.
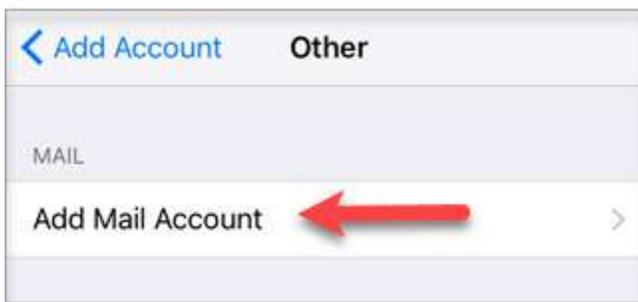

2. Swipe up to **Passwords & Accounts.**

3. Tap **Add Account.**

4. Select **Other.**

5. Tap **Add Mail Account.**

6. Fill in the following information:
    o **Name:** How you want your name to appear in emails (*example: Jane Test*)
    o **Email:** Your full mailbox address (*example: test@example.com*)
    o **Password:** Your mailbox password

- o **Description:** Distinguishes this email connection from others you might have set up on your Apple device.

7. Select **Next**.
8. Choose **POP** or **IMAP**. IMAP synchronizes the email on your phone with the contents of your account on the server, while POP simply downloads the inbox.
9. Fill in the following information depending on the protocol you chose in Step 9:

1. **IMAP**
   - **Name:** The name to display on your email
   - **Email:** Your full mailbox address
   - **Description:** Distinguishes this email connection from others you might have set up on your Apple device.
   - **Incoming Mail Server:** IMAP
   - **Host Name:** imap.accountsupport.com
   - **User Name:** Your full email address
   - **Password:** Your email account password
   - **Outgoing Mail Server (SMTP) Host Name:** smtp.accountsupport.com
   - **User Name:** Your full email address

- **Password:** Your email account password

10. Tap **Save**.
11. Go back to Accounts and select the newly setup email to input the port numbers.

12. Swipe up and tap **Advanced.**
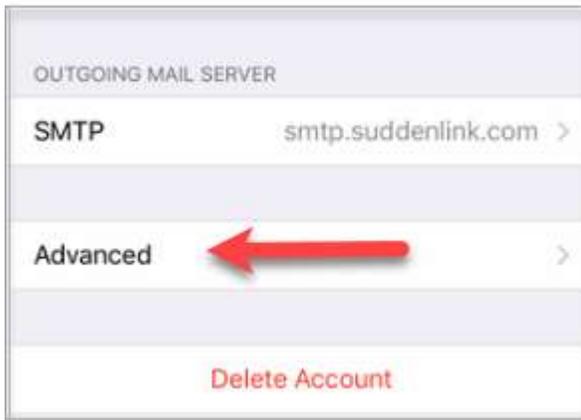
13. Fill in the following information:
    - o **Use SSL:** toggle the slide button to switch off SSL
    - o **Authentication:** Password
    - o **IMAP Server Port: 993**
    - o **POP Server Port: 995**
    - o **S/MIME:** Off

14. Go back to the previous page and tap **SMTP.**

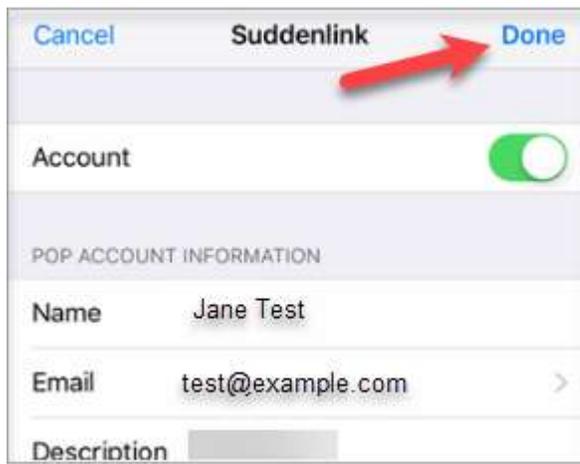15. Go to the **Outgoing Primary Server.**

16. Fill in the following information:
    o **Server:** On
    o **Host Name**: smtp.accountsupport.com
    o **User Name:** Your full email address
    o **Password:** Your email account password
    o **Use SSL:** Off
    o **Authentication:** Password
    o **Server Port:** 587

17. On the top right corner hit **Done.**

18. Go back to the email account settings page and tap **Done**.

19. Select **Continue** if you get a message stating that the server identity could not be verified.
20. The email setup for your Apple Device is now complete. You can view your messages through your device's *Mail* app.